

Affiliated Provider programme

Important information for Southern Cross members

We are part of the Southern Cross Affiliated Provider programme, which aims to deliver value for Southern Cross members. We are contracted to provide certain procedures to Southern Cross members at agreed prices. If you are a Southern Cross member and the healthcare service you are receiving is provided under an Affiliated Provider contract with Southern Cross Health Society:

- we will organise prior approval for you
- we will handle your claim on your behalf.

To do this, we need to collect personal and health information from you and disclose that information to Southern Cross so it can:

- consider whether the healthcare service is eligible for cover under your policy and
- process and investigate the claim made under your policy.

You authorise the collection and disclosure of the information for these purposes. If you choose not to provide us with information, we may not be able to organise prior approval and handle your claim. Your Southern Cross policy sets out your rights to access and correct the information Southern Cross holds about you.

For more information visit www.southerncross.co.nz/legal/privacy-statement.aspx

